



Physical Therapist + Massage Therapist

Place of work: Atlético Punta Cana Beauty & Spa / Bávaro, Dominican Republic

Job Overview: Primary responsibility is to work with patients to identify and improve their movement and function. Helping to promote the patients' health and wellbeing, and assist the rehabilitation process by developing and restoring body systems, in particular the neuromuscular, musculoskeletal, cardiovascular and respiratory systems. Devising and reviewing treatment programs, comprising manual therapy, movement and therapeutically exercise. As Physiotherapist you also provide advice on how to avoid injury.

Secondary responsibility is to provide professional massages with a variety of techniques such as: Swedish, aromatherapy, sports massage, relax massage, reflexology, acupuncture, shiatsu and lymph drainage.

Reports to: Spa Supervisor, Management

Guest Relationships:

Internal: Spa, Salon, Fitness Center, Reception, Management, Housekeeping and Maintenance.

External: Guests, visitors, members, service company personnel and vendors

Standard Specifications: Requirements are representative of minimum levels of knowledge, skills and/or abilities. To perform this job successfully, the incumbent will possess the abilities or aptitudes to perform each duty proficiently.

Qualifications:

Essential:

- Must have license and/or be a certified physical therapist
- Must be proficient in various massages, body work techniques and modalities
- Good English communication skills required
- Basic Spanish knowledge
- Ability to provide legible communication
- Practical experience
- Knowledge of physiology
- Intermediate level math skills

Desirable:

- Interest and willingness to teach various massages techniques to external clients
- Interest and willingness to learn further massages and body treatments after internal courses

Foreign Applicants:

- Interest and willingness to learn Spanish

Skills:

Essential:

- Ability to assess guests' physical needs
- Knowledge of proper treatment methods to insure that no harm comes to guest
- Possess the physical strength required to perform massage therapy
- Ability to perform job functions with minimal supervision
- Ability to focus attention on guests' needs remaining calm and courteous
- Ability to think clearly, quickly, maintain concentration and make concise decisions
- Ability to prioritize, organize and follow up
- Ability to focus attention on details
- Ability to maintain confidentiality of all guest information and pertinent Beauty & Spa data
- Ability to work cohesively with all Beauty & Spa areas as well as the Fitness areas and co-workers as part of a team
- Flexibility in schedule
- Salesmanship

Essential Job Functions:

As Physical Therapist:

- Working with patients to identify the physical problem
- Developing and reviewing treatment programmes
- Assisting patients with joint and spinal problems, especially following surgery
- Helping patients' rehabilitation following accidents, injury and strokes
- Supervising physiotherapy assistants
- Writing patient case notes and reports
- Collecting patient statistics
- Educating and advising patients and their carers about how to prevent and/or improve conditions
- Keeping up to date with new techniques and technologies available for treating patients
- Liaising with other healthcare personnel to supply and receive relevant information about the background and progress of patients, as well as referring patients who require other specific medical attention

Generally:

- Maintain complete knowledge of:
 - Hours of operation and activities
 - Spa and salon services and products
 - Beauty & Spa programs
- Maintain complete knowledge of, and comply with, Beauty & Spa and departmental policies and procedures
- Greet each guest warmly and provide a courteous good-bye
- Notify management of all maintenance needs
- Handle guest complaints by following Atlético Punta Cana procedures and insuring guest satisfaction
- Maintain cleanliness of Treatment room, Prep room and Spa in general
- Perform daily routine set up and break down of treatment rooms
- Set up treatment rooms, at the beginning of each shift, with all necessary supplies and equipment
- Responsible for sanitation procedures of all tools used after each guest
- Assist in the locker and/or waiting area and laundry room as needed
- Dispose of dirty linens to the proper area
- Perform tasks deemed necessary by supervisor and/or management
- Provide neat, legible treatment records (payroll records) to the Lead Therapist as required by Atlético Punta Cana Beauty & Spa policy
- Attend all required meetings and training sessions

Note:

A review of this description has excluded the marginal functions of the position that are incidental to the performance of fundamental job duties. All duties and requirements are essential job functions.

This job description in no way states or implies that these are the only duties to be performed by the employee occupying the position. Employees will be required to perform any other job-related duties assigned by their supervisor.