



Massage Therapist

Place of work:	Atlético Punta Cana Beauty & Spa / Bávaro, Dominican Republic
Job Overview:	Primary responsibility is to provide professional massages with a variety of techniques such as: Swedish, aromatherapy, sports massage, relax massage, reflexology, acupressure, shiatsu, lymph drainage, Ayurvedic and Thai treatments. An additional responsibility is to perform other body treatments such as: wraps and scrubs.
Reports to:	Spa Supervisor, Management
Guest Relationships:	
Internal:	Spa, Salon, Fitness Center, Reception, Management, Housekeeping and Maintenance.
External:	Guests, visitors, members, service company personnel and vendors
Standard Specifications:	Requirements are representative of minimum levels of knowledge, skills and/or abilities. To perform this job successfully, the incumbent will possess the abilities or aptitudes to perform each duty proficiently.
Qualifications:	
Essential:	<ul style="list-style-type: none">• Must have license and/or certification as massage therapist• Must be proficient in various body work techniques and modalities• Good English communication skills required• Ability to provide legible communication• Practical experience• Intermediate level math skills• Knowledge of physiology
Desirable:	<ul style="list-style-type: none">• Experience in a Spa• Certified in basic first aid and CPR• Interest and willingness to learn further massages and body treatments after internal courses
Foreign Applicants:	<ul style="list-style-type: none">• Basic Spanish knowledge• Interest and willingness to learn Spanish

Skills:

Essential:

- Ability to assess guests' physical needs
- Knowledge of proper treatment methods to insure that no harm comes to guest
- Practical knowledge of proper "draping" techniques
- Possess the physical strength required to perform massage therapy
- Know the dangers and limitations of the chemicals being used
- Ability to perform job functions with minimal supervision
- Ability to focus attention on guests' needs remaining calm and courteous
- Ability to think clearly, quickly, maintain concentration and make concise decisions
- Ability to prioritize, organize and follow up
- Ability to focus attention on details
- Ability to maintain confidentiality of all guest information and pertinent Beauty & Spa data
- Ability to work cohesively with all Beauty & Spa areas as well as the Fitness areas and co-workers as part of a team
- Flexibility in schedule
- Salesmanship

Essential Job Functions:

- Maintain complete knowledge of:
 - Hours of operation and activities
 - Spa and salon services and products
 - Beauty & Spa programs
- Maintain complete knowledge of, and comply with, Beauty & Spa and departmental policies and procedures
- Greet each guest warmly and provide a courteous good-bye
- Notify management of all maintenance needs
- Handle guest complaints by following Atlético Punta Cana procedures and insuring guest satisfaction
- Maintain cleanliness of Treatment room, Prep room and Spa in general
- Perform daily routine set up and break down of treatment rooms
- Set up treatment rooms, at the beginning of each shift, with all necessary supplies and equipment
- Responsible for sanitation procedures of all tools used after each guest
- Assist in the locker and/or waiting area and laundry room as needed
- Dispose of dirty linens to the proper area
- Perform tasks deemed necessary by supervisor and/or management
- Provide neat, legible treatment records (payroll records) to the Lead Therapist as required by Atlético Punta Cana Beauty & Spa policy
- Attend all required meetings and training sessions

Note:

A review of this description has excluded the marginal functions of the position that are incidental to the performance of fundamental job duties. All duties and requirements are essential job functions.

This job description in no way states or implies that these are the only duties to be performed by the employee occupying the position. Employees will be required to perform any other job-related duties assigned by their supervisor.